

# Annual Report

2022



**ipso.**  
For accountable journalism

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The IPSO 2022 Annual Report considers how we are building on our experience and expertise as we prepare to meet the fresh challenges facing journalism.

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IPSO Chair Lord Faulks KC

## View from the Chair

Journalism continued to demonstrate its importance to society through 2022, which was turbulent even by the standards set in recent years. Newspapers, magazines and online news sites played an essential role in reporting and shaping a series of historic events: Russia's invasion of Ukraine, the celebration of Her Majesty Queen Elizabeth's Platinum Jubilee, and the sadness of her death, which in turn brought King Charles III to the throne. It was a year of three prime ministers, and the unlikely infamy of a lettuce which outlasted the 49-day premiership of Liz Truss.

The response to these challenges has demonstrated the best of journalism in engaging readers and explaining often technical and controversial areas. Newspapers, magazines and digital platforms have had to respond to the ever-shifting media landscape and economic pressures.

The burgeoning cost of living crisis inspired public interest reporting from newsrooms across the country with local, regional and national perspectives. The same spiralling costs have brought their own challenges for publishers to maintain standards of journalism in the face of sharply rising prices.

During 2022, we thought carefully about how best to respond to the challenges facing the industry and us as a regulator. We reviewed our strategic direction and recommitted ourselves to our core purpose: to protect the public and freedom of expression, and make regulation by IPSO a mark of accountable journalism.

PORTRAIT BY NOEL MURPHY



// This has been a pivotal year for IPSO”



IPSO CEO Charlotte Dewar

## Introduction from the CEO

This has been a pivotal year for IPSO, with a thorough independent, external review of our work, the development of our five-year strategy, and handling the largest single complaint we have ever received.

Our focus in 2022 was strategic development and renewal. Building on the experience and expertise accumulated through IPSO’s first eight years, we looked forward and prepared our five-year strategy for 2023–28.

In developing the strategy, which we launched in early 2023, we closely examined our guiding principles, how we are governed, our purpose, and our accumulated experience that shapes our day-to-day work. We spoke to journalists and editors, groups with an interest in editorial standards, publishers, people who make use of our privacy notices, and our own staff, Board and Complaints Committee.

We also commissioned an external review of IPSO by Sir Bill Jeffrey, which reported in early 2023. The Jeffrey Review found that IPSO had influenced the industry for the better; and identified areas for us to consider that could further increase our transparency and accessibility as a regulator.

A key theme of both the five-year strategy and the Jeffrey Review was the importance of IPSO communicating about its work and engaging with people and organisations concerned with press standards. John Davidson joined IPSO as Head of Communications in 2022 to promote IPSO’s expertise and build support for our work in upholding editorial standards to protect the public and freedom of expression.

IPSO regulation provides a valuable channel for the public to ask for accountability over perceived editorial standards failures. This

was demonstrated in a dramatic way at the close of 2022. Over a few days in December, we received 25,100 complaints about a single column published by The Sun. This was the highest ever for IPSO. We then conducted a careful and detailed investigation of the concerns raised under the Editors’ Code of Practice (the framework we use to regulate the press), through two representative group complaints.

We ultimately found – in a ruling issued in July 2023 – that the column had made pejorative and prejudicial reference to the sex of the Duchess of Sussex. We upheld the complaint as a breach of Clause 12 (Discrimination) of the Editors’ Code. The Sun printed a prominent adjudication, flagged from its front page. Throughout, our focus was on investigating the potential issues under the Editors’ Code and not on intervening on matters of taste. As well as dealing with individual complaints, we work to support editors and

journalists to meet our standards and address patterns of concern. In 2022, our standards and regulation team published guidance for editors on social media, court reporting, and due prominence of corrections in print media. For the public, they produced information on the reporting of domestic abuse.

We will continue to act proportionately and flexibly to address editorial standards issues. We have developed well-tested routes for holding publications to account. We have driven up standards across complex and challenging areas and protected the public from journalism which oversteps. This is essential work which we as the regulator of the news industry will continue to do.

*Charlotte Dewar*

PORTRAIT BY NOEL MURPHY



# Our strategy

IPSO will consolidate its position as the authoritative press regulator of the UK newspaper, magazine and digital news industry over the next five years.

Development of a new five-year strategy covering the years 2023 to 2028 occupied much of the year. The strategy articulates our core purpose of protecting the public and freedom of expression by upholding high editorial standards and sets out how we will fulfill this purpose.

The strategy will help IPSO protect the public interest by promoting high-quality journalism and defend the public when editorial standards fall short. To do this in an ever-changing and increasingly complex environment, we must act proportionately and flexibly, so that we can tailor our approach to uphold high editorial standards.

By protecting the public, we also protect freedom of expression, because we demonstrate that the press can uphold high standards without the need for further measures that would undermine press freedom. We must further build understanding of what we do and use our knowledge and expertise to promote engagement about press standards issues. And to do all of this, we will use our resources carefully in ways that maximise our impact.

As digital technology continues to gather momentum and brings with it new opportunities and risks, it will be vital for IPSO to cooperate with other regulators in areas where our remits overlap.

This strategy will prepare IPSO to face new developments in technology that will further transform the digital economy and shape the future of journalism. By building on our eight years of experience and unparalleled understanding of the editorial process, the strategy positions us to bolster our value to both the public and to the publishers we regulate.

The strategy sets out IPSO's work in monitoring standards, offering advice and guidance for journalists, editors and members of the public and offering training to different expert organisations.

IPSO also provides confidential support for journalists and helps people worried about press intrusion. We offer an arbitration scheme and monitor the IPSO mark, which is a visual symbol of good quality, regulated journalism. We provide training to newsrooms and the police on the support we can offer to protect people's privacy if they find themselves subject to unwanted press attention.

The strategy emphasises that IPSO is independent from the government, regulated publishers and other stakeholders. The organisation also aims to build transparency by

developing trust around regulation among the public and policymakers.

The strategy also states that IPSO will be more responsive to the changing media landscape, become a more inclusive organisation and be more accountable to a diverse public, among other aims for the next five years for the UK press regulator.

## OUR FIVE STRATEGIC PRINCIPLES

- 1 Demonstrate independence from government, regulated publications, and other stakeholders
- 2 Build transparency to improve trust and understanding of our regulation by the public and by policymakers
- 3 Be responsive to the changing media landscape
- 4 Become an ever more inclusive organisation that is open, accessible and fair
- 5 Be more accessible and accountable to a diverse public



**//** IPSO has influenced the industry for the better”

# Independent validation of IPSO

## The Jeffrey Review finds IPSO to be a positive force

**T**he second independent external review of IPSO has now been published, with the report’s author, Sir Bill Jeffrey, finding IPSO has “influenced the industry for the better”.

The review, which was carried out over six months from October 2022 to March 2023, analysed in detail IPSO’s governance, management and processes, from complaints handling and

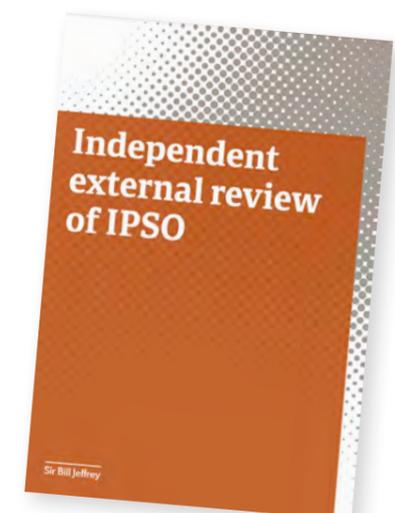
standards work to external communications and the future direction of the organisation.

In his report, Sir Bill, a former permanent secretary at the Ministry of Defence, makes a number of recommendations for IPSO spanning changes to processes and communications to issues for consideration, as well as more far-reaching changes to the Regulations and Articles

of Association underpinning IPSO’s work.

IPSO expects to be able to carry forward most of the review’s recommendations for operational changes and is in the process of implementing these necessary changes– including some that have been taken up in this annual report.

In several instances the review recommended specifically that IPSO should consider making certain changes. Those deliberations are under way and will be made public once a final decision can be made, along with further details of the implementation of accepted changes.



The external review of IPSO is available to download at [www.ipso.co.uk/media/2315/independent-external-review-of-ipso-april-2023.pdf](http://www.ipso.co.uk/media/2315/independent-external-review-of-ipso-april-2023.pdf)

# Key findings

## ● INDEPENDENCE OF IPSO'S OPERATION

While Sir Bill found “constraints” due to governance structures, he ultimately concluded that IPSO was “operating independently” and that there was “no sign of improper influence by the industry on complaints decisions, or that decisions were taken in other than an impartial way”.

Sir Bill also found that IPSO had “built credibility within the industry”, while complainant views were “on balance, positive”.

Crucially, the review also drew attention to IPSO’s work to deliver high quality guidance and training, as well as its broader work on outreach with the industry, concluding that to characterise IPSO as “no more than a complaints-handling body and not really a regulator, is wide of the mark”.

The report recommended that IPSO takes responsibility for the Editors’ Code of Practice. This would represent a significant change to the underlying structure of IPSO. As such, this is one of a number of recommendations we are consulting Board members and associate bodies about.

## ● STANDARDS

The review considered carefully the work of IPSO’s Standards team, noting its work on analysis; compliance monitoring; and preparation of industry guidance. It made several useful recommendations, including that IPSO should ensure that it gives appropriate regard for the Scottish legal system, where this is relevant to its guidance for editors. The review concluded that IPSO is “right to be in the guidance business and be ready to tackle the most difficult issues”.

The review did raise the question of when IPSO would decide to launch a standards investigation,

noting a recent case in which IPSO had intervened with a pattern of concern before the launch of a standards investigation. While the review noted that this work was “exactly what an effective regulator should be doing”, it observed that it made a standards investigation less likely.

While IPSO reserves the right to launch a standards investigation, the measure is intended as a last resort, carrying penalties that include a fine of up to £1 million. Where an issue can be addressed through engagement with the publication that is the preferred outcome.

## ● COMPLAINTS

During the course of the review, Sir Bill contacted a randomly selected cross section of complainants and interviewed those who agreed to speak to him; received submissions from others with experience of IPSO’s complaints process; met staff from IPSO’s complaints-handling team; and attended three meetings of the Complaints Committee, the panel that rules on whether complaints represent a breach of the Editors’ Code.

He noted most complainants found IPSO staff “helpful and professional”, and the decision-making process “fair, even if the outcome was not what they were seeking”.

The review also referenced IPSO’s feedback surveys of IPSO complainants. They showed that 80 per cent of respondents rated the service at four or five out of five, while between 75 and 100 per cent of respondents (over the four quarters of 2022) said they would recommend IPSO to someone in a similar situation.

The review’s recommendations also proposed simplification of the complaints process, specifically around the initial stages, where out

## // The review recommended that more be done to promote the arbitration service and whistleblower hotline”

of remit complaints are first identified – this is something that IPSO is building into the redesign of its website to further simplify the process for potential complaints.

A broader recommendation to improve guidance and support for complainants is also being incorporated into the redesign of the website.

## ● OTHER IPSO SERVICES

The review noted other services that play vital roles for both member publishers and the public.

These include the privacy notices which can be issued by IPSO at the request of people at the centre of a story and protect themselves and/or their families from unnecessary and intrusive press interest. These notices are observed across

the media – not just IPSO members – and the review found editors “took the privacy notices system seriously”.

The review also highlighted the potential value of the 24/7 whistleblower hotline as a resource for journalists concerned they are being asked to work against the principles of the Editors’ Code and the arbitration service for dealing with legal claims against some regulated titles. The review recommended that more be done to promote these valuable resources.

A separate recommendation to provide publishers with guidance about how to manage online comments is being covered by upcoming guidance on due prominence and online content.

## ● ABOUT THE REPORT AUTHOR

### Sir Bill Jeffrey, KCB

A former civil servant with wide experience of justice and security issues, Sir Bill spent his early career in the Home Office. From '94-97, he ran Home and Parliamentary business at the Cabinet Office and prepared briefs for the incoming Labour government’s constitutional agenda.

He was Political Director in the Northern Ireland Office where he supported Secretaries of State and then PM Tony Blair in negotiating the Belfast (Good Friday) Agreement and its early implementation.

He was MoD Permanent Secretary from 2005-10. He has undertaken capacity-building work abroad, including Iraq. He undertook a 2016 review of advocacy arrangements in criminal courts in England and Wales.



// IPSO has “built credibility within the industry”, while complainant views were “on balance, positive”

# Complaints

All enquiries are carefully assessed, and if any complaint might raise a potential breach of the Editors' Code, it is investigated fully



Complaints and enquiries received by IPSO in 2022

COMPLAINTS INVESTIGATED		COMPLAINTS ASSESSED		OTHER ACTIONS	
358	Investigated. Of these:	25,622	Third party complaints	89	Advice which did not lead to formal complaint
142	Complaints resolved directly with publisher	9,449	No possible breach of the Code	48	Privacy Notice
86	Complaints Not Upheld	1,277	Not pursued	7	Proactive approach
65	Complaints Upheld	1,063	Miscellaneous		
29	Complaints Resolved with IPSO mediation	257	Non-regulated publication		
5	Resolved - satisfactory remedy	206	Global jurisdiction		
31	Not pursued during IPSO investigation	177	Out of time		
		65	Taste		
		29	Online comment moderation		
		7	Legal proceedings		

● Full complaints statistics for all regulated publishers are available online at [www.ipso.co.uk/monitoring/annual-reports](http://www.ipso.co.uk/monitoring/annual-reports)

IPSO receives an enquiry every 3.5 minutes\*

\*Calculation based on 260 working days at an average of 7 working hours per day. Does not include all phone enquiries.

# Accountable comment

A controversial column aimed at the Duke and Duchess of Sussex sparked record complaints

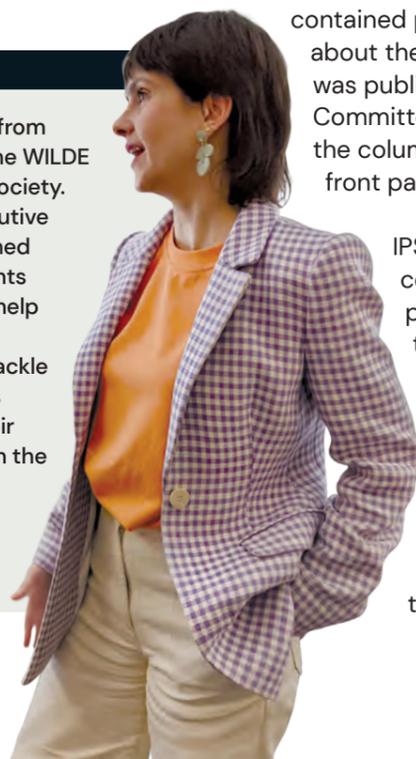
The Sun newspaper published a critical column about the Duchess of Sussex by Jeremy Clarkson. The column, which described the writer's hatred for the Duchess as "on a cellular level", compared her variously to the former First Minister of Scotland Nicola Sturgeon and the serial killer Rose West, and speculated on the nature of her relationship with her husband, Prince Harry.

In the days following the publication of the article, IPSO received more than 25,100 complaints. The columnist asked The Sun to remove the article from its website and he apologised. Days later, on Christmas Eve, the paper published its own apology.

## ● LANGUAGE MATTERS

IPSO took forward complaints from two representative groups – the WILDE Foundation and The Fawcett Society. Jemima Olchawski, Chief Executive of the Fawcett Society welcomed the ruling from IPSO's complaints committee: "The decision will help to elevate the state of public discourse about women and tackle misogyny in our media. Editors must take note and ensure their processes are fit for purpose in the 21st century."

Jemima Olchawski, CEO, Fawcett Society



Each complaint was reviewed by a member of the IPSO team. Almost all were from individuals not directly affected by the article and were rejected. Two complainants were considered to be representative groups, who said the content of the article affected all women.

They argued the article breached the Editors' Code of Practice, the rules by which we regulate the press, under Clause 12 (Discrimination), Clause 3 (Harassment) and Clause 1 (Accuracy).

After careful consideration, the Complaints Committee, the panel that rules on complaints, found that the article breached the Editors' Code under discrimination in relation to sex. It contained pejorative and prejudicial language about the sex of the Duchess. The sanction was publication of a summary of the Committee's findings on the same page where the column usually appeared, flagged from the front page of the newspaper and its website.

IPSO also considered in detail the complaint that the article included pejorative and prejudicial references to the Duchess' race. It acknowledged the strength and sincerity of the complainants' view that it did, but concluded the elements of the article cited in the complaint did not provide a basis to establish that there was a pejorative reference to race, and did not uphold this part of the complaint.



## // The article contained pejorative and prejudicial language about the sex of the Duchess"

In considering the allegation of harassment, IPSO concluded that the publication of this single article was not sufficient to support a breach of Clause 3 of the Editors' Code. In addition, the column did not breach Clause 1 (Accuracy).

### ● WHAT ARE REPRESENTATIVE GROUP COMPLAINTS?

An important part of IPSO's regulatory process since we were established in 2014, the provisions for representative group complaints stem from a recommendation in the Leveson Report. This process acknowledges the voices of people who may be affected by coverage that potentially breaches the Editors' Code. This is distinct from – and does not affect – Clause 12's remit of discrimination against individuals and not against groups. It requires the Complaints Committee to make a determination that a threshold set in IPSO's regulations has been met: that the potential breach of the Editors' Code is significant, and that there is a public interest in IPSO considering it through a representative group complaint.

In this case, the Complaints Committee decided the alleged breach was significant and it decided to investigate complaints from the two representative groups: the WILDE Foundation and the Fawcett Society.

Working with representative organisations and the media forms an important element of our efforts to promote high standards of journalism where reporting can be challenging.

We contacted the Duchess' representative to give her a chance to express an opinion on the possibility that we would investigate through a representative group complaint. This was in line with IPSO's regulations which say that "in the case of third party complaints the position of the party most closely involved should be taken into account". She raised no objection, and we went ahead. We had no further contact with her representatives during the investigation or consideration of the complaint.

### ● CLAUSE 12 IN ACTION

It's not IPSO's role to prevent criticism of public figures; the fact that a columnist offends or upsets someone, or even a lot of people, does not mean that they have breached the Editors' Code. But the Code says that the press must avoid pejorative and prejudicial references to someone on the basis of their sex. The Committee found that there were passages in the article that, taken together, did make pejorative reference to the sex of the Duchess of Sussex. It therefore upheld the complaint.

# Complained – about titles

Publications with the largest reach receive the most complaints, but have the lowest proportion of breaches

Where complaints are listed as rejected, they did not raise a possible breach of the Editors’ Code. Some of the publications received many complaints, but they were not in breach.

An increase in the proportion of complaints resolved between publication and complainant during the referral period demonstrates how this process encourages quick resolution of complaints.

	2022 MOST COMPLAINED ABOUT PUBLICATIONS BY ARTICLES						RULINGS		
	Number of articles	Number of complaints in remit *	Rejected **	Not pursued by complainant ***	Resolved by IPSO mediation	Resolved directly with publication	Fully Upheld	Partially upheld ****	Not upheld
Mail Online	515	432	384	14	1	24	1	0	8
Daily Mail	184	312	287	8	2	5	1	1	8
thesun.co.uk	127	73	55	4	1	9	0	2	2
express.co.uk	118	101	81	6	1	8	0	1	4
mirror.co.uk	114	82	67	3	1	6	1	1	3
The Times	94	111	97	2	1	3	2	1	5
The Daily Telegraph	91	400	344	35	0	12	2	1	6
dailyrecord.co.uk	68	208	197	4	1	2	0	1	3
telegraph.co.uk	58	42	38	1	0	2	0	1	0
The Mail on Sunday	56	6317	6306	5	0	2	0	0	4
The Sun	52	65	56	1	0	3	1	2	2
metro.co.uk	47	56	50	1	0	4	0	0	1
walesonline.co.uk	42	24	16	3	0	3	1	0	1
mylondon.news	33	15	11	0	1	1	0	1	1
manchestereveningnews.co.uk	29	15	11	1	1	0	1	0	1
The Sunday Times	28	26	21	0	1	1	1	0	2
hulldailymail.co.uk	27	13	10	1	1	1	0	0	0
Daily Mirror	21	784	779	3	0	0	0	0	2
thescottishsun.co.uk	15	13	11	0	0	1	0	0	1
edinburghlive.co.uk	12	40	35	3	0	1	0	1	0

\* Includes Breaches (all)/No breach - after investigation/Not lead/Not Pursued (all)/Rejections (all)/Resolved (all)  
 \*\* Includes Rejection confirmed by Committee  
 \*\*\* Includes Not pursued - no further contact after referral to publication and Not pursued - during IPSO investigation  
 \*\*\*\* If a complaint is upheld on one or some points, but the complainant had raised further points that were not found to be in breach, the Committee may determine that the complaint is partially upheld.

# Seven notable case studies

Examples of the IPSO Complaints process in action

## 1 Morris v mylondon.news

Mylondon.news published an adjudication following an upheld accuracy complaint related to coverage of David Morris MP

David Morris complained that mylondon.news breached Clause 1 (Accuracy) of the Editors’ Code of Practice in an online article headlined “Taxpayers angry at MP who expensed £229.20 first class train ticket to London rather than travelling standard class”, published on 25 January 2022. The complaint was upheld. Mylondon.news was required to publish an adjudication – a summary of the Committee’s ruling – to remedy the breach of the Code.

IPSO found the article gave the inaccurate impression that the expense had been for only one ticket – whereas the cost had covered tickets for the MP, his wife, and their baby. This was compounded by the publication’s description of the expense as an “expensive ticket” and an “expensive fare”.

The article was therefore significantly inaccurate because it implied that the price of £229.20

had been only for the complainant’s travel. The publication had made no offer to correct this inaccurate information and had therefore breached Clause 1 (i) and Clause 1 (ii) of the Editors’ Code of Practice.

The article about the MP’s expenses claim was published ahead of a deadline the publication had given him to respond to its questions. The Committee ruled that in publishing the article before getting the MP’s response, the publication had failed to take sufficient care over the accuracy of the claim that the figure quoted in the article covered only a single ticket.

The publication had failed to take sufficient care over this description of the fare. No correction or clarification had been offered and there was a further breach of Clause 1 (i) and Clause 1 (ii).

Reference: 00737-22 Morris v mylondon.news

DAYS TAKEN TO HANDLE A COMPLAINT	
<b>95</b>	Average number of days to process possible breaches of the Editors’ Code <i>Includes all breaches, no breach after investigation and all resolved</i>
<b>7</b>	Average number of days to process a complaint where there is no possible breach of the Code <i>Includes all complaints that are out of our remit or rejected, excluding special procedures for high-volume complaints.</i>

## 2 Portes v Sunday Express

Correction published after accuracy complaint upheld over reporting about underage asylum seekers

A Sunday Express headline of “Asylum ‘children’ actually over 18” was found to be misleading when complainants took issue with the fact that the title reported, in print and online, that “nearly two thirds of asylum seekers who claimed to be unaccompanied children were found to be over 18”. In fact, the two-thirds figure related to cases where the Home Office had actively disputed the age of asylum seekers. The majority of asylum seekers overall who identified as unaccompanied children were indeed children.

The publication accepted the possibility this wording was misleading, amended the headline of the online article and published a clarification below the headline of the original article. It also published a clarification in print, but the Committee found that the actions were not

sufficiently prompt; nor did the wording identify the significant inaccuracies.

Both the headline and the sub-heading were found to be inaccurate by the Complaints Committee, as they did not reveal that the asylum children’s figures only related to cases in which the Home Office had disputed the age and in some of the cases the ‘children’ had turned out to be over 18. In the majority of overall cases however, there was no dispute, and the asylum seekers were children. Although the clarification offered was inadequate, it demonstrated a willingness to correct the matter and thus the Committee considered, on balance, that a correction putting the correct position on record was the appropriate remedy.

Reference: 10492-22 Portes v Sunday Express

## 3 Brown v spectator.co.uk

No breach found after investigation into accuracy complaint on reporting on Gordon Brown’s speech at a Russian bank

The former prime minister, Gordon Brown, complained to IPSO that The Spectator had breached Clause 1 (Accuracy) in reporting on a speech that he gave to Sberbank and Troika Dialog. He said the article inaccurately stated that he had benefited personally from the speech when in fact the fee went to the Office of Gordon and Sarah Brown. He did not receive any salary or income from the Office.

He also said the article gave the false impression that he had turned down a request for comment when the journalist did not reveal that it was meant for a publication. The publication responded that the article had clearly stated that Gordon Brown had not personally benefited from

the speech and repeatedly gave him a chance to comment. The Complaints Committee found that no breach had been made as the fee for the speech had gone to an office bearing Brown’s name and the article did mention that he had not received the salary personally. It also found that Mr Brown had repeatedly turned down the opportunity to comment.

The article was updated three times after initial publication. After IPSO found that there was no breach of Clause 1 (Accuracy), the complainant approached IPSO’s Independent Reviewer, who found that there was no procedural failure.

Reference: 01996-22 Brown v spectator.co.uk

## 4 A man v asianimage.co.uk

Privacy complaint upheld and adjudication published against article about a man’s conversion in a mosque

The complainant said Asian Image had breached Clause 1 (Accuracy) and Clause 2 (Privacy) in an article about him making a declaration of faith at a named mosque.

The article included a recording of an imam welcoming the man into the Muslim community and a photograph of his back, while he was being embraced by another worshipper and surrounded by other attendees.

The man said the recorded ceremony and the photograph had been shared by the publication without his knowledge and consent. He also complained that the inclusion of his first name, the area where he lived and photograph also identified him to his family and friends, who had been unaware of his conversion to Islam,

and caused him considerable distress. The publication did not accept a breach of the Code, as it said the recording of the ceremony was available on SoundCloud and the photograph had been shared in a WhatsApp group, prior to their publishing it. It also said these details were shared with Asian Image by a source who was an upstanding member of the local community.

The Complaints Committee concluded that although the publication wanted to report on a positive community event, publishing the private information about the man constituted a significant and unjustified intrusion into the complainant’s private life. So, the complaint was upheld, and an adjudication was published.

Reference: 12371-21 A man v asianimage.co.uk

## 5 Lynch v kentonline.co.uk

No breach found after investigation into complaint on reporting on minors misbehaving in a restaurant

The complainant said kentonline.co.uk had breached Clause 1 (Accuracy), Clause 6 (Children) and Clause 9 (Reporting of Crime) in an article and its accompanying podcast that were based on a video which showed three girls verbally abusing staff and customers at a McDonald’s restaurant. A follow-up article gave details of a security guard being arrested after being charged with assault of a policeman, after the guard had faced abuse from the girls.

The complainant maintained that the girls were identifiable from the article although their photos had been pixelated. The complaint also said that the article breached Clause 9 (Reporting of Crime), and it was not necessary to include the

details of the girls in the story about the security guard’s arrest. The publication argued that the video on which the article was based was posted online three days before their report. It showed the girls being abusive to the staff and customers without having their faces pixelated. It had also already been shared on a Facebook group with a sizeable number of followers.

The Complaints Committee found that no breach had taken place since the publication had pixelated the girls’ faces and had not included any identifying features in the story, so the complaint was not upheld.

Reference: 11590-22 Lynch v kentonline.co.uk

## 6 Edwards v gazette-news.co.uk

Clause 1 (Accuracy) complaint upheld over delay in removing user-generated comment

The complainant said gazette-news.co.uk had breached Clause 1 (Accuracy) in reporting a court case in which he had been found guilty of assault of a pregnant woman. He said he had denied the assault which he said had been non-contact – he had not admitted the assault as reported. The publication published a clarification and later a correction which stated that the complainant had not admitted to the assault for which he was found guilty.

The complainant additionally said that a user-generated comment posted under the article accused him of another serious offence. The publication said that it had missed an email from the complainant reporting the user's post. This led to the delay in deleting the comment

containing the allegation. The publication published another correction related to the user-generated comment.

The Committee found that the user-generated comment contained an inaccuracy and the publication had failed to remove it, so it required a correction under Clause 1. It found that the comment had remained online for two-and-a-half months after being reported to the publication by the complainant. The publication was found in breach of Clause 1, and the remedial action suggested by the Committee was the publication of the corrections proposed by the publication.

Reference: 10769-22 Edwards v gazette-news.co.uk

## 7 The Radcliffe School v miltonkeynes.co.uk

Complaint upheld on reporting on a student's suicide

The Radcliffe School acting on its own and on behalf of parents of two pupils complained that miltonkeynes.co.uk had breached Clause 1 (Accuracy), Clause 4 (Intrusion into grief or shock) and Clause 6 (Children) in an article which claimed that a student had taken his own life due to homophobic bullying at his school.

The article quoted the sister of the deceased student who alleged that the school had not done enough to stop the bullying in a social media post. The publication was able to prove that it had accurately covered the story and had contacted the school for comment which was denied. The Complaints Committee did

not find the publication in breach of Clause 1 (Accuracy) and Clause 4 (Intrusion into grief or shock).

By contrast, the Committee ruled that including the sister's social media post in the article without the express consent of the child's parents was a breach of Clause 6 (Children). The Committee found that the public interest was not enough to override the paramount interest of the child's welfare. The publication was found in breach of Clause 6 and was required to publish an adjudication.

Reference: 01972-22 The Radcliffe School v miltonkeynes.co.uk

# 'Satisfactory Remedy'

## A faster means to resolving complaints

In most cases, publishers correct significant inaccuracies promptly and with sufficient prominence. In 2022, IPSO implemented a process – under Regulation 40 – to deal with cases in which a publisher has fully addressed a complaint that may raise a possible breach of the Editors' Code, making it disproportionate for IPSO to raise a full investigation or continue.

This mechanism is designed to raise editorial standards; increase the effectiveness and efficiency of our complaints process; and deliver complainants with a "satisfactory remedy" much sooner than a full investigation would achieve. The application of this mechanism is considered on a case-by-case basis and does not substitute for IPSO's role as a mediator: in 2022, we mediated the successful resolution of 33 complaints.

In considering "satisfactory remedy", IPSO weighs up factors that include: the nature of remedial action taken or offered by the publisher; the nature and seriousness of the alleged breach of the Code; the position of the complainant; and the benefits of a fully reasoned decision being made publicly available or the publication of an adjudication, including the public interest.

In 2022, IPSO concluded five complaints through this mechanism. These included:

### ● GRUBB V MIRROR.CO.UK

The mirror.co.uk accepted it had published inaccurate information about the trajectory of an asteroid. On receiving the complaint, the publication removed the inaccurate information

from the article and published a correction. It then offered, during IPSO's investigation, to publish a further standalone correction on its homepage, which the complainant rejected. IPSO concluded however that the remedial measures offered by the publication were a satisfactory resolution of the complaint.

### ● CAVES V THESTAR.CO.UK

thestar.co.uk accepted that an article had misrepresented the timeline for a government energy grant. The publication removed the article and published a standalone correction within three hours of being notified of the inaccuracy, and one day after the article had been published. IPSO concluded that the remedial measures offered by the publication were a satisfactory resolution of the complaint.

### ● WHAT THE PUBLIC SAY ABOUT IPSO

"I was targeted by a major newspaper's investigation team for some highly misleading and inaccurate reporting based largely on who I am married to. The unfounded and erroneous reports put me at some significant reputational risk. IPSO provided me with a helpful and effective way to achieve clear redress."  
Michael

"I was pleased IPSO ensured The South Wales Argus was more honest about my arrest re "transphobic" stickers. They were in fact feminist – eg large numbers of women murdered and never mentioned anything with the word trans. Thank you for your help."  
Jenni



"IPSO are always happy to help, whether that's by providing pre-publication guidance to journalists on specific stories or by leading free bespoke workshops."

*Graham Huband,  
managing editor of  
DC Thomson*

# Standards & Regulation

## Promoting the highest editorial standards through advice and guidance

IPSO regulates most newspapers, magazines and digital news sites in the UK. We have an important role to play in supporting high quality journalism through our engagement, training and advice for our regulated publishers.

Guidance produced by IPSO is structured around the Editors' Code of Practice. It focuses on key considerations for each of the relevant clauses, where possible citing useful case studies relating to recent and notable complaints.

It is not intended to replace or supersede the Editors' Code but to complement it, so that journalists can see evidence of complaints which were both upheld and not upheld. The Standards team published three pieces of guidance for journalists in 2022.

### 1 COURT REPORTING

In March, IPSO's first piece of guidance on court reporting was published for journalists, following concerns highlighted in IPSO's

monitoring. Consultations with stakeholders including journalists (both national and local), and experts in media law shaped the guidance.

It focuses on Clause 1 (Accuracy), and the importance of accurately reporting significant details of a case, particularly charges, pleas, dates of offences and sentencing. There is a case study to illustrate the importance of taking care when reporting on a press release.

The guidance also covers considerations under Clause 9 (Reporting of Crime) and the need to ensure that relatives or friends of a defendant are not identified or pictured in reports of court proceedings unless they are genuinely relevant to the story.

Some of the most sensitive court cases to report concern sexual offences. The guidance emphasises the importance of protecting the anonymity of victims relating to both Clause 7 (Children in sex cases) and Clause 11 (Victims of sexual assault).

#### WE PROMOTE THE IPSO MARK



Used by our member publications, the IPSO Mark demonstrates that a publisher's content is regulated and distinguishable from other content.



IPSO CEO Charlotte Dewar at the Society of Editors annual conference

The guidance highlights examples of legislation and signposts resources. It also provides a framework for the consideration of additional matters such as reporting on cases involving young people and covering cases remotely.

## 2 SOCIAL MEDIA GUIDANCE

IPSO also updated its guidance for journalists on the use of social media – a key tool for gathering news and comments.

The guidance explains some of the ways journalists can comply with Clause 1 (Accuracy), including taking care around non recent posts and considering how any material will appear in different formats when it is posted. It also explores some of the key Editors' Code issues around Clause 2 (Privacy) that journalists need to think about and looks at the additional privacy protections afforded to children under Clause 6.

One of the new features of the updated guidance is a section explaining how corrections should be made on social media, using examples from decisions made by IPSO's Complaints Committee. A significant inaccuracy, misleading statement or distortion must be corrected promptly and with due prominence. This applies to posts on publications' social media platforms, as well as print and online articles.

## 3 DUE PROMINENCE GUIDANCE

The Standards team revised its guidance on due prominence for print publications in 2022. The guidance explains what is meant by due prominence as well as how IPSO determines the due prominence of a correction or adjudication as part of its findings against a publication. Guidance on due prominence in online publications and social media will be launched in 2023.

### STANDARDS TEAM AT WOMEN'S AID CONFERENCE

## Information for the public

IPSO's Standards team produces information to help people understand the rules which newspapers, magazines and digital news sources regulated by IPSO must follow. This enables them to be more confident in engaging with the press and know where to go for help if they are worried.

Our Standards team hosted a workshop at the Women's Aid National Conference in Birmingham, to promote the launch of a new information leaflet for the public about the reporting of domestic abuse. The theme of the conference was "Come Together to End Domestic Abuse", part of a two-year campaign aimed at changing attitudes. IPSO's workshop was well attended. The audience was made up of professionals working in the field of domestic abuse.



IPSO's standards team Rosemary Douce (left) and Jane Debois (right) with Teresa Parker from Women's Aid at their conference in Birmingham

## Publisher workshops

The Standards team also carried out extensive engagement with publishers and trainee journalists in 2022. During both in-person and online training sessions they provided workshops to local newspaper and magazine titles from Kent to Dundee. Tailored to meet each publication's requirements, the sessions include details of recent or well-known complaints to illustrate key issues and explain how IPSO's Complaints Committee makes its decisions. Topics included:

- An introduction to IPSO, its functions and complaints process
- Key clauses including Accuracy, Privacy, Harassment, Intrusion into grief or shock, Reporting on suicide, Children, and Reporting of crime
- IPSO's pre-publication advice service – free to all IPSO-regulated publications
- Court reporting, particularly issues arising from press releases
- Ways to resolve complaints

In 2022, IPSO carried out training for the following organisations:

- Blog Preston
- DC Thomson
- Iliffe Media
- Maidenhead Advertiser
- National World
- The University of Gloucestershire
- The University of West London

Training provides an opportunity to understand better issues journalists face and potential areas for us to develop guidance. If you are interested in arranging training, email [inquiries@ipso.co.uk](mailto:inquiries@ipso.co.uk)

### WHISTLEBLOWING HOTLINE

Journalists can raise concerns about illegal activity, corruption, dishonesty, or unethical behaviour in confidence with IPSO. Journalists can seek advice at any time by calling in confidence: 0800 032 0243

# Publisher performance

PUBLISHER	BREACH						RESOLVED			NO BREACH	NOT PURSUED
	Sanction: action as offered by publication (full)	Sanction: action as offered by publication (partial)	Sanction: publication of correction (full)	Sanction: publication of correction (partial)	Sanction: publication of adjudication (full)	Sanction: publication of adjudication (partial)	Satisfactory remedy	IPSO mediation	Directly with publisher	After investigation	During IPSO investigation
<b>A</b>											
ACT Publishing Ltd	0	0	0	0	0	0	0	0	0	0	0
Argyll Media	0	0	0	0	0	0	0	0	0	0	0
Associated Newspapers Ltd	2	1	0	2	0	0	0	3	35	23	6
<b>B</b>											
Barnsley Chronicle Ltd	0	0	0	0	0	0	0	1	0	0	0
Barron Media Ltd	0	0	0	0	0	0	0	0	0	0	0
Bauer Consumer Media Ltd	0	0	0	0	0	0	0	0	0	0	0
Baylis Community Media C.I.C.	0	0	0	0	0	0	0	0	0	0	0
Birkenhead News	0	0	0	0	0	0	0	0	0	0	0
Blog Preston	0	0	0	0	0	0	0	0	0	0	0
British Film Institute	0	0	0	0	0	0	0	0	0	0	0
Brunel University	0	0	0	0	0	0	0	0	0	0	0
<b>C</b>											
Caerphilly Media Ltd	0	0	0	0	0	0	0	0	0	0	0
Candide	0	0	0	0	0	0	0	0	0	0	0
Carn Bren Publishing Ltd	0	0	0	0	0	0	0	0	0	0	0
Cedar Communications Ltd	0	0	0	0	0	0	0	0	0	0	0
Church of Scotland	0	0	0	0	0	0	0	0	0	0	0
CILEx Journal	0	0	0	0	0	0	0	0	0	0	0
Citizen News & Media Ltd	0	0	0	0	0	0	0	0	0	0	0
Community Matters Media Ltd	0	0	0	0	0	0	0	0	0	0	0
Conde Nast Holdings Ltd	0	0	0	0	0	0	0	0	0	0	0
Conde Nast Publications Ltd	0	0	0	0	0	0	0	0	0	0	0
Creative Boom Ltd	0	0	0	0	0	0	0	0	0	0	0
<b>D</b>											
DC Thomson Group	0	0	0	0	0	0	0	0	1	1	0
DnG Media	0	0	0	0	0	0	0	0	0	0	0
<b>E</b>											
Earl of Stair	0	0	0	0	0	0	0	0	0	0	0
Eye to Eye Media	0	0	0	0	0	0	0	0	0	0	0
<b>F</b>											
Faversham House Ltd	0	0	0	0	0	0	0	0	0	0	0
Future PLC	0	0	0	0	0	0	0	0	1	0	0
<b>G</b>											
Gi Media Ltd	0	0	0	0	0	0	0	0	0	0	0
Glamorgan Star Ltd	0	0	0	0	0	0	0	0	0	0	0
Guernsey Press Company	0	0	0	0	0	0	0	0	0	0	0

# Publisher performance

PUBLISHER	BREACH						RESOLVED			NO BREACH	NOT PURSUED
	Sanction: action as offered by publication (full)	Sanction: action as offered by publication (partial)	Sanction: publication of correction (full)	Sanction: publication of correction (partial)	Sanction: publication of adjudication (full)	Sanction: publication of adjudication (partial)	Satisfactory remedy	IPSO mediation	Directly with publisher	After investigation	During IPSO investigation
Guiton Publishing	0	0	0	0	0	0	0	0	0	0	0
<b>H</b>											
H. Bauer Publishing	0	0	0	0	0	0	0	0	1	0	0
Haymarket Media Group	0	0	0	0	0	0	0	0	0	0	0
Heads (Congleton) Ltd	0	0	0	0	0	0	0	0	0	0	0
Hearst UK Ltd	0	0	0	0	0	0	0	0	0	0	0
Hello Ltd	0	0	0	0	0	0	0	0	0	0	0
Herald News (UK) Ltd	0	0	0	0	0	0	0	0	0	0	0
Highland News and Media Limited	0	0	0	0	0	0	0	0	0	0	0
holdthefrontpage.co.uk	0	0	0	0	0	0	0	0	0	0	0
Housebuilder Media	0	0	0	0	0	0	0	0	0	0	0
Hurst Media Company Ltd	0	0	0	0	0	0	0	0	0	0	0
<b>I</b>											
I Am New Generation	0	0	0	0	0	0	0	0	0	0	0
Iliffe Media Group Ltd	0	0	0	0	0	0	0	0	1	2	1
Immediate Media Company Ltd	0	0	0	0	0	0	0	0	1	0	0
<b>L</b>											
Landor LINKS Ltd	0	0	0	0	0	0	0	0	0	0	0
Lit	0	0	0	0	0	0	0	0	0	0	0
London Fields Publishing Ltd	0	0	0	0	0	0	0	0	0	0	0
<b>M</b>											
MEDIAHUIS UK	0	1	0	1	0	0	0	0	1	3	0
Miles-Bramwell Executive Services Ltd	0	0	0	0	0	0	0	0	0	0	0
MNA	0	0	0	0	0	0	0	0	0	1	0
Motherdom	0	0	0	0	0	0	0	0	0	0	0
<b>N</b>											
National World Publishing Ltd	0	0	0	0	2	0	1	1	8	1	1
NationCymru Cyf	0	0	0	0	0	0	0	0	0	0	0
New Statesman Media Group	0	0	0	0	0	0	0	0	0	0	0
News UK	0	6	1	3	4	0	0	3	22	14	1
Newsquest Media Group	0	2	4	4	1	0	3	8	9	6	6
Nub News Ltd	0	0	0	0	0	0	0	0	0	1	0
<b>O</b>											
Oldham Evening Chronicle	0	0	0	0	0	0	0	0	0	0	0
Orange Fox Media	0	0	0	0	0	0	0	0	0	0	0
Orkney Media Group Ltd	0	0	0	0	0	0	0	0	0	0	0
<b>P</b>											
PA Media	0	0	0	0	0	0	0	0	0	0	0

# Publisher performance

PUBLISHER	BREACH						RESOLVED			NO BREACH	NOT PURSUED
	Sanction: action as offered by publication (full)	Sanction: action as offered by publication (partial)	Sanction: publication of correction (full)	Sanction: publication of correction (partial)	Sanction: publication of adjudication (full)	Sanction: publication of adjudication (partial)	Satisfactory remedy	IPSO mediation	Directly with publisher	After investigation	During IPSO investigation
<b>P</b>											
Paragraph Publishing Ltd	0	0	0	0	0	0	0	0	0	0	0
Pinpoint Scotland Ltd	0	0	0	0	0	0	0	0	0	0	0
Plenham Ltd	0	0	0	0	0	0	0	0	0	0	0
PSI Group Ltd	0	0	0	0	0	0	0	0	0	0	0
<b>Q</b>											
Quest Media Network	0	0	0	0	0	0	0	0	0	0	0
<b>R</b>											
Reach PLC	8	5	2	4	1	3	1	12	44	23	16
Recycler Publishing & Events Ltd	0	0	0	0	0	0	0	0	0	0	0
Rochdale Online Ltd	0	0	0	0	0	0	0	0	0	0	0
Rural Media	0	0	0	0	0	0	0	0	0	0	0
<b>S</b>											
Soccer Publishing Ltd	0	0	0	0	0	0	0	0	0	0	0
Social Spider	0	0	0	0	0	0	0	0	0	0	0
SoPublishing	0	0	0	0	0	0	0	0	0	0	0
Sunday World	0	0	0	0	1	0	0	0	1	0	0
Sussex Living Ltd	0	0	0	0	0	0	0	0	0	0	0
<b>T</b>											
Telegraph Media Group Ltd	0	1	2	1	0	0	0	0	14	7	0
The Economy News Ltd	0	0	0	0	0	0	0	0	0	0	0
The Future Shaping Media Company Ltd	0	0	0	0	0	0	0	0	0	0	0
The Hawick Paper Ltd	0	0	0	0	0	0	0	0	0	0	0
The Irish News	0	0	0	0	0	0	0	0	0	0	0
The Jewish Chronicle	0	1	1	0	1	0	0	1	2	2	0
The Lady Ltd	0	0	0	0	0	0	0	0	0	0	0
The National	0	0	0	0	0	0	0	0	0	0	0
The National Magazine Company Ltd (Hearst UK)	0	0	0	0	0	0	0	0	0	0	0
The Spectator	0	0	0	0	0	0	0	0	0	2	0
The Stage Media Company Ltd	0	0	0	0	0	0	0	0	0	0	0
The Wokingham Paper Ltd	0	0	0	0	0	0	0	0	0	0	0
Tindle Newspapers Ltd	0	0	0	0	0	0	0	0	0	0	0
<b>V</b>											
Veterinary Business Development Ltd	0	0	0	0	0	0	0	0	0	0	0
Vivat Direct Ltd	0	0	0	0	0	0	0	0	0	0	0
<b>W</b>											
West Bridgford Wire	0	0	0	0	0	0	0	0	0	0	0
WI Enterprises Ltd	0	0	0	0	0	0	0	0	0	0	0
Wyvex Media Ltd	0	0	0	0	0	0	0	0	0	0	0

# The Board

The Board is responsible for the strategic direction and governance of IPSO. Board members advise, challenge and support. They monitor performance. They are responsible for appointing the Complaints Committee, but they do not make decisions on complaints.



**Lord Edward Faulks**  
*Chairman of the Board*

Lord Faulks KC is a barrister. He was appointed to the House of Lords in 2010 and served as Justice Minister from 2013–2016. He now sits as a non-affiliated peer. He was Chairman of the Independent Review of Administrative Law. He has been Chair of IPSO since January 2020.



**Matt Brown**

Matt Brown leads media and government relations, stakeholder engagement, and corporate communications at TfL. He previously worked for the Mayor of London's press office, Barnardo's and the think tank openDemocracy. In 2020, he won PRCA's Mark Mellor Award for Outstanding Contribution to PR.



**Shrenik Davda**

With almost 40 years of emerging markets banking experience for institutions such as JPMorgan and Deutsche Bank, Shrenik serves on the Supervisory Board of Nova Ljubljanska Banka, operating in south-eastern Europe. He is a Commissioner and Board Member of the Charity Commission for England and Wales.



**Charles Garside**

Charles was Editor in Chief at The European and news editor at the London Evening News and the Evening Standard. He held roles at The Sun, Times, Daily Mirror, and Sunday Express; and was Assistant Editor of the Daily Mail. He is a supporter of the Journalists Charity and trustee of St Bride's Fleet Street.



**Eddie Gray**

Eddie spent 40 years in biotechnology and pharmaceuticals. He was President of GSK's European pharma business and CEO of biotech company Dynavax Technologies. He is chair of SpyBiotech. Eddie led the Covid-19 Antivirals Taskforce which identified and secured treatments at the height of the pandemic.



**Sarah Lee**

Sarah is a solicitor and was partner at Slaughter and May where she was Head of Disputes and Investigations. She is a non-exec director of the Financial Ombudsman Service and Rare Recruitment, a Commissioner of the Judicial Appointments Commission, and a Cripplegate Foundation governor.



**Brendan McGinty**

Brendan McGinty was Editor of the Sunday Mail newspaper until January 2020 and now runs his own Glasgow-based consultancy, Finnieston Communications. His 25-years in journalism included the Dundee Courier, Edinburgh Evening News and Sunday Mirror. He won awards for his work with the Sunday Mail.



**Ian MacGregor**

Ian is Emeritus Editor of the Telegraph and chair at Society of Editors. Among roles at the Telegraph group, he was editor of the Sunday Telegraph for ten years. He edited Scottish Daily Mail and Metro at its launch. He was deputy editor at the Evening Standard and worked at the Mail, Express, SWNS and PA.



**Michaela McAleer**

Michaela McAleer is chief executive of The Pharmaceutical Society NI. She has overseen investigation of complaints of public bodies and regulation of statutory codes of conduct. She acted as Deputy Commissioner for Local Government Standards and Deputy Ombudsman at the NI Public Services Ombudsman.



**Barry McIlheney**

Barry McIlheney was CEO of the PPA for 10 years. He is former editor and publisher of brands Smash Hits, Q, Empire, Elle and The Face. He sits on boards of the European Magazine Media Association and FIPP, the global media network. In 2018 he received the magazine industry's Lifetime Achievement Award in native Ireland.



**Claire Singers**

Claire Singers has 30 years of experience as a public relations consultant and is an executive coach. She was MD and joint owner of LD Communications. Claire has worked with artists including Pink Floyd and The Rolling Stones. She was vice-chair of the Board until she stepped down at the end of 2022 after two terms.



**Martin Trepte**

Martin Trepte was editor of the Maidenhead Advertiser and Windsor and Slough Express newspapers and has worked as a local newspaper journalist for more than 30 years. He is also involved with several grassroots charities. In 2019 he was awarded the British Empire Medal for services to the newspaper industry and charity.

# Complaints Committee

IPSO's Complaints Committee rules on potential breaches of the Editors' Code. It decides what action a publication must take if it has breached the Code. The majority of members have no connection with the industry. Those that do are not currently serving editors.



**Lord Edward Faulks**  
*Chairman of the Complaints Committee*

As Chair of IPSO since January 2020, Lord Faulks KC also chairs the Complaints Committee. He is a barrister and a former government minister. He sits as a non-affiliated peer in the House of Lords. He was Chairman of the Independent Review of Administrative Law.



**Andrew Pettie**  
*Deputy Chair of the Committee*

Andrew has worked as a journalist and editor for newspapers, magazines and publishers including the Telegraph Media Group, where he was the Executive Head of Culture, EMAP, the BBC and Encyclopaedia Britannica. He is now the editor of Britannica Magazine. He is a consultant and writer.



**Nazir Afzal OBE**

Nazir is Chancellor of the University of Manchester. An international expert on extremism and radicalisation, Nazir was chief crown prosecutor for the North-West of England and later chief executive of the Association of Police & Crime Commissioners. He has an OBE for his work with the CPS and involvement with local communities.



**Andy Brennan QPM**

Andy was a deputy director in the National Crime Agency and prior to this, a senior police officer in the West Yorkshire Police where he held positions as the Head of the Homicide and Major Enquiry Teams and Head of Professional Standards and Counter Corruption Unit. He was awarded the Queen's Police Medal for services to policing and the public in 2012.



**Tristan Davies**

Tristan left the Complaints Committee in 2022, having taken up an editorial position at The Independent. He is the former editor of the Independent on Sunday, Executive Editor of The Sunday Times, Deputy Editor of The Mail on Sunday, and Editorial Director of Mail+. He has worked across news features and digital.



**David Hutton**

David is chair of the IPSO Readers' Panel and spent 22 years as a senior leader in secondary schools, initially as deputy head and then as head. He represented fellow headteachers on Suffolk's Schools' Forum, chaired the Governing Body of a Special School, and was a founder member of the Ipswich Opportunity Area Board. He is a qualified Ofsted Inspector.



**Alastair Machray MBE**

Alastair is former editor of The Liverpool Echo and editor-in-chief of Trinity Mirror Merseyside, Cheshire and North Wales. He spent 25 years as a daily newspaper editor. He worked in national and regional newsrooms. In 2020, he was awarded an MBE for services to local journalism. He lives on The Wirral and runs a media consulting business.



**Helyn Mensah**

Helyn is a barrister at 33 Bedford Row. She has broad experience in IP matters and advised well-known domestic and international clients. Helyn sits as a panel member for HS2 and East West Railway discretionary purchase schemes. She was on the Strategic Governance Panel to the English non-household water retail market, chairing its GDPR Committee.



**Asmita Naik**

Asmita Naik is an independent consultant on international development and human rights following a career at the UN. She is a magistrate and adjudicates for professional regulatory bodies. She co-authored a 2002 landmark report on sexual exploitation by aid workers and has been involved in measures to strengthen oversight of the sector.



**Mark Payton**

Mark is a journalist with more than 30 years of specialist publishing experience. He was Haymarket Consumer Media's editorial director for 12 years, and is now a consultant for The Trust Project (a consortium of 250-plus newsrooms around the world working towards greater transparency) and a sports media launch.



**Allan Rennie**

Allan is visiting lecturer in Media and Culture at the University of Stirling and VC of NHS Forth Valley. Allen edited the Clydebank Post and Daily Record and served as editorial development director of Trinity Mirror Nationals and was MD of Media Scotland. Allan was a member of the Scottish Government's working group on public interest journalism.



**Miranda Winram**

Miranda was head of strategy and insight and board member of Forest Enterprise. She chairs the ICAEW Probate Committee. She is on the RCVS Investigating Committee and was non-exec member of the Nursing and Midwifery Council's Fitness to Practice tribunals. She sits on the Lord Chancellor's Advisory Committee.

# Finance

IPSO's financial records for the year 2022

	2022	2021
	£	£
<b>Turnover</b>	<b>2,733,498</b>	2,591,316
Administrative expenses	(2,714,242)	(2,354,204)
<b>Operating profit/(loss)</b>	<b>19,256</b>	237,112
Interest receivable and similar income	1,184	59
Profit/(loss) before taxation	20,440	237,171
Tax on profit/(loss)	14,546	(45,521)
<b>Total comprehensive income</b>	<b>34,986</b>	191,650
<b>Retained earnings</b>		
Total retained earnings brought forward	378,562	186,912
Total comprehensive income	34,986	191,650
<b>Total equity</b>	<b>413,548</b>	378,562
<b>Fixed assets:</b>		
Intangible assets	53,760	
Property, plant and equipment	40,957	58,243
	94,717	58,243
<b>Current assets:</b>		
Debtors	182,501	145,909
Cash at bank and in hand	417,695	571,991
	600,196	717,900
<b>Creditors:</b>		
Amounts falling due within one year	(228,943)	(355,985)
<b>Net current assets</b>	<b>371,253</b>	361,915
<b>Total assets less current liabilities</b>	<b>465,970</b>	420,158
<b>Creditors:</b>		
Provisions for liabilities	(52,422)	(41,596)
<b>Net assets</b>	<b>413,548</b>	378,562
<b>Capital and reserves</b>		
Retained earnings	413,548	378,562
Reserves	413,548	378,562

# Directory



**ACT Publishing Ltd**  
Berry Yearbook & Buyers Guide  
Greenhouse Yearbook & Buyers Guide  
hortnews.com  
Potato Yearbook & Buyers Guide  
The Commercial Greenhouse Grower  
The Fruit Grower  
The Vegetable Farmer  
Vegetable Yearbook & Buyers Guide  
Vine Growers Yearbook & Buyers Guide

## Argyll Bute

**Argyll Media**  
argyllbute24.co.uk  
Dunoon Observer & Argyllshire Standard  
Isle of Bute News

## ASSOCIATED NEWSPAPERS

**Associated Newspapers Ltd**  
Daily Mail  
i  
inews.co.uk  
Mail Online  
Metro  
Metro Scotland  
metro.co.uk  
metro.news  
Scottish Daily Mail  
Scottish Mail on Sunday  
The Mail on Sunday  
thisismoney.co.uk  
You

## BARNSEY CHRONICLE

**Barnsley Chronicle Ltd**  
Barnsley Chronicle  
Holme Valley Review  
We Are Barnsley



**Barron Media Ltd**  
Cumberland & Westmorland Herald  
cumbriacrack.com  
Keswick Reminder



**Baylis Community Media C.I.C.**  
Maidenhead Advertiser  
maidenhead-advertiser.co.uk  
Slough & Windsor Express  
sloughexpress.co.uk  
windsorexpress.co.uk

## Birkenhead.News

**Birkenhead News**  
birkenhead.news



**Blog Preston**  
blogpreston.co.uk



**British Film Institute**  
Sight & Sound



**Brunel University**  
The Hillingdon Herald  
hillingdonherald.co.uk

## CaerphillyObserver

**Caerphilly Media Ltd**  
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caerphilly.observer



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High Life Print  
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mandarinoriental.com  
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Tesco Magazine  
Tesco Toys  
The Club  
The Dorchester Collection  
The Mandarin Oriental Magazine



**Church of Scotland**  
Life and Work  
Life and Work E-newsletter  
Life and Work Gaelic Supplement  
lifeandwork.org.uk



**CILEX Journal**  
cilexjournal.org.uk



**Citizen News & Media Ltd**  
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Hackney Citizen  
hackneycitizen.co.uk  
islingtoncitizen.co.uk



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southlondon.co.uk  
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voguebusiness.com

## CREATIVE BOOM

**Creative Boom Ltd**  
creativeboom.com



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animalplanetmagazine.com  
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animalsandyou.co.uk  
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beano.com  
Bunkered  
bunkered.co.uk  
Commando Action & Adventure  
Commando Gold  
Commando Home of Heroes  
Commando Silver  
commandocomics.com  
Craft Club  
Crafts Beautiful  
Dundee Courier & Advertiser  
energyvoice.com  
Evening Express  
Evening Telegraph (Dundee)  
eveningexpress.co.uk  
eveningtelegraph.co.uk  
Evergreen  
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Head Teacher  
Health & Wellbeing  
jw-mag.com  
Knitting Crochet  
Let's Get Crafting  
Let's Knit  
Live Green & Good  
My Weekly  
My Weekly Special  
myweekly.co.uk  
Natural Health  
Papercrafter  
Platinum  
platinum-mag.co.uk  
Press & Journal  
pressandjournal.co.uk  
scotsmagazine.com  
Sew  
Sew & Make Toys  
Shout  
shoutmag.co.uk  
Soul & Spirit  
Stylist  
stylist.co.uk  
sundaypost.co.uk  
Teach Early Years

Teach Primary  
Teach Secondary  
Teach Specials  
The Courier  
The Official Jaqueline Wilson Magazine  
The People's Friend  
The People's Friend Pocket Novel  
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The Scots Magazine  
The Sunday Post  
thecourier.co.uk  
thepeoplesfriend.co.uk  
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thisengland.co.uk  
Top Crochet Patterns  
UK Club Golfer  
ukclubgolfer.co.uk  
Unicorn Universe  
What Franchise  
Your Easy Veg Garden

## DnG<sup>24</sup>

**DnG Media**  
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Annandale Observer  
dng24.co.uk  
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Stranraer & Wigtownshire  
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deliciousmagazine.co.uk



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utilityweek.co.uk



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3D World  
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Advnture.com  
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airgunmagazine.co.uk  
All About History  
All About Space  
Amateur Gardening  
AV Technology Europe  
bikeperfect.com  
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bow-international.com  
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Chat It's Fate  
Chat Monthly  
cinemablend.com  
Classic Rock  
clay-shooting.com  
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coachmag.co.uk  
Computer Active  
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Computer Music  
Country Homes & Interiors  
Country Life  
countrylife.co.uk  
creativevlog.com  
Cycling Weekly  
cyclingnews.com  
cyclingweekly.com  
Decanter  
decanter.com  
Digital Camera  
Digital Photographer  
digitalcameraworld.com  
Easy Gardens  
Edge  
fitandwell.com  
FourFourTwo  
FourFourTwo.com  
Future Music  
gamesradar.com  
gardeningetc.com  
Golf Monthly  
golfmonthly.co.uk  
goodto.com  
Guitar Techniques  
Guitarist  
History of War  
historyanswers.co.uk  
Home Building & Renovating  
homebuilding.co.uk  
Homes & Gardens  
homesandgardens.com  
Horse & Hound  
horseandhound.co.uk  
How It Works  
howitworksdaily.com  
iCreate  
Ideal Home  
idealhome.co.uk  
Imagine FX  
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installation-international.com  
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livingetc.com  
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marieclaire.co.uk  
mbr.co.uk  
mby.com  
Metal Hammer  
Minecraft World

MoneyWeek  
moneyweek.com  
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myimperfectlife.com  
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pcgamer.com  
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petsradar.com  
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Pick Me Up Special  
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practicalmotorhome.com  
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realhomes.com  
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retrogamer.net  
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rugbyworld.com  
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SFX  
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Shooting Club Directory  
Shooting Industry Directory  
Shooting Times & Country Magazine  
shootinguk.co.uk  
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space.com  
sporting-rifle.com  
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T3  
t3.com  
techradar.com  
The Field  
The Smart Woman's Guide  
To The Menopause  
The Week Junior  
The Week UK  
thefield.co.uk  
themoneyedit.com  
theweek.co.uk  
theweekjunior.co.uk  
tomsguide.com  
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toptenreviews.com  
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TV Times  
TVB Europe  
tvbeurope.com  
Wallpaper  
wallpaper.com  
What Hi-Fi?  
whatculture.com  
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What's on TV  
whattowatch.com  
Woman & Home  
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Woman Special  
womanandhome.com  
Woman's Own  
Woman's Own Special  
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Woman's Weekly Living  
womansweekly.com  
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Yachting World  
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Glamorgan Star  
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birdwatching.co.uk  
Car  
carmagazine.co.uk  
Classic Bike  
Classic Car Weekly  
Classic Cars  
classicbike.co.uk  
ClassicCarsforsale.co.uk  
classiccarsmagazine.co.uk  
classicarweekly.co.uk

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closeronline.co.uk  
Country Walking  
Crime Monthly  
Empire  
empireonline.com  
Fate & Fortune  
fateandfortunemagazine.co.uk  
Fleet News  
fleetnews.co.uk  
Garden Answers  
Garden News  
gardennewsmagazine.co.uk  
Grazia  
graziadaily.co.uk  
Heat  
heatworld.com  
Improve Your Coarse  
Fishing  
Landscape  
landscapemagazine.co.uk  
livefortheoutdoors.com  
lro.com  
MCN (Motorcycle News)  
Model Rail  
model-rail.co.uk  
Modern Gardens  
moderngardensmagazine.co.uk  
Mojo  
mojo4music.com  
motherandbaby.co.uk  
motorcyclenews.com  
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practicalclassics.co.uk  
Rail  
railmagazine.co.uk  
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ride.co.uk  
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spiritanddestiny.co.uk  
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steamrailway.co.uk  
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Take a Break Codebreakers  
Take a Break Monthly  
Take a Puzzle  
takeabreak.co.uk  
That's Life  
That's Life Monthly  
thatslife.co.uk  
Today's Golfer  
todaysgolfer.co.uk  
Total TV Guide  
Trail  
Trail Running  
trailrunningmag.co.uk  
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yours.co.uk

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classicandsportscar.com  
Conference & Incentive  
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endseurope.com  
endsreport.com  
endswasteandbioenergy.com  
GP  
GP Business  
gponline.com  
Health and Safety  
International  
Horticulture Week  
hortweek.com  
HSME  
Management Today  
managementtoday.co.uk  
MIMS  
MIMS Learning  
Move Electric  
Partnerships Bulletin  
People Management  
Performance Marketing World  
placemakingresource.com  
Planning Resource  
planningresource.co.uk  
PR Week  
prweek.com  
Secure Computing  
Supply Management  
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whatcar.com  
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runnersworld.com/uk  
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womenshealthmag.com/uk

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Huntly Express  
Inverness Courier  
inverness-courier.co.uk  
John O'Groat Journal  
johnogroat-journal.co.uk  
Northern Scot  
northern-scot.co.uk  
northern-times.co.uk  
Ross-shire Journal  
ross-shirejournal.co.uk  
Strathspey & Badenoch Herald  
strathspey-herald.co.uk  
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house-builder.co.uk



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iamnewgeneration.co.uk

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Cambridge Independent  
cambridgeindependent.co.uk

Diss Express  
dissexpress.co.uk  
East Kent Mercury  
Faversham News  
Fenland Citizen  
fenlandcitizen.co.uk  
Folkestone and Hythe Express  
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granthamjournal.co.uk  
Gravesend & Dartford Messenger  
Haverhill Echo  
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(Maidstone, Maidling, Weald)  
kentbusiness.co.uk  
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newarkadvertiser.co.uk  
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rutland-times.co.uk  
Sheerness Times Guardian  
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spaldingtoday.co.uk  
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Butterfly Conservation Annual Report  
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Cycling Plus  
cyclingplus.com  
Disney Frozen  
Disney Frozen Funtime  
Disney Princess Create & Collect  
Disney Stars  
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English Heritage: the English Heritage Members' Magazine  
Gardens Illustrated  
gathered.how  
Get Into Craft  
Giggly  
Girl Talk  
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Homestyle Christmas  
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juniorimagazine.co.uk  
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MadeForMums.com  
Marine Society and Sea Cadets: Seafarer News  
Marine Society and Sea Cadets: The Sea Cadet Mega  
Mollie Makes  
Mountain Biking UK  
Natural History Museum: Evolve  
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Radio Times  
radiotimes.com  
Royal Yachting Association  
RSPB: Wild Explorer  
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bedfordtoday.co.uk  
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Berwickshire News  
Bexhill and Battle Observer  
Biggleswade Chronicle  
biggleswadetoday.co.uk  
birminghamworld.uk  
Blackpool Gazette  
blackpoolgazette.co.uk  
Bognor Regis Observer  
Boness Journal  
Boston Standard  
Bridlington Free Press  
Brighthouse Echo  
bristolworld.com  
Buchan Observer  
Bucks & Winslow Advertiser  
Bucks Herald  
bucksherald.co.uk  
Burnley Express Friday  
burnleyexpress.net  
Buxton Advertiser  
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chad.co.uk  
Chase Magazine  
Chichester Observer  
Chorley Guardian  
Chronicle & Echo  
Clitheroe Advertiser  
Coleraine & Ballymoney Times  
Corby Telegraph  
Crawley Observer  
Cumbnauld News  
Davenport Express  
davenporttoday.co.uk  
Deerne Valley Weekender  
Deeside Piper  
Derbyshire Times  
derbyshiretimes.co.uk  
Derry Journal  
derryjournal.com  
Dewsbury Reporter  
dewsburyreporter.co.uk  
Doncaster Free Press  
doncasterfreepress.co.uk  
East Fife Mail  
Eastbourne Herald  
Eastwood & Kimberley Advertiser  
Edinburgh Evening News  
edinburghnews.scotsman.com  
Ellon Times  
Falkirk Herald  
falkirkherald.co.uk  
farminglife.com  
Fife Free Press  
Fife Herald

fifetoday.co.uk  
Fleetwood Weekly News  
Forfar Dispatch  
Fraserburgh Herald  
Gainsborough Standard  
Garstang Courier  
glasgowworld.com  
Glenrothes Gazette  
Halifax Courier  
halifaxcourier.co.uk  
Harborough Mail  
harboroughmail.co.uk  
Harrogate Advertiser  
harrogateadvertiser.co.uk  
Hartlepool Mail  
hartlepoolmail.co.uk  
Hastings, St Leonards & Rye Observer  
Hemel Gazette  
hemeltoday.co.uk  
Horncastle News  
Hucknall Dispatch  
hucknalldispatch.co.uk  
Kirkintilloch Herald  
Knaresborough Post  
Lanark Gazette  
Lancashire Evening Post  
Lancaster Guardian  
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Larne Times  
Leamington Spa Courier  
Leighton Buzzard Observer  
leightonbuzzardonline.co.uk  
lep.co.uk  
lincolnshireworld.com  
Linlithgow Gazette  
Littlehampton Gazette  
liverpoolworld.uk  
Londonderry Sentinel  
Londonderry Sentinel  
londonworld.com  
Louth Leader  
Lurgan Mail  
Luton News  
lutontoday.co.uk  
Lytham St Annes Express  
manchesterworld.uk  
Mansfield and Ashfield Chad  
Market Rasen Mail  
Matlock Mercury  
Mearns Leader  
Melton Times  
meltontimes.co.uk  
Mid Sussex Times  
Midhurst and Petworth Observer  
Midlothian Advertiser  
Mid-Ulster Mail  
Milngavie & Bearsden Herald  
Milton Keynes Citizen  
miltonkeynes.co.uk  
Morecambe Visitor  
Morpeth Herald  
Motherwell Times  
nationalworld.com  
Nelson Leader  
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Newry Reporter  
News Letter (Belfast)  
News Post Leader  
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newsletter.co.uk (Belfast)  
Northampton Chronicle & Echo

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Northants Telegraph  
northantstelegraph.co.uk  
northernirelandworld.com  
Northumberland Gazette  
northumberlandgazette.co.uk  
nottinghamworld.com  
Pateley Bridge and Nidderdale Herald  
peopleworld.co.uk  
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peterboroughtoday.co.uk  
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Pontefract & Castleford Express  
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portsmouth.co.uk  
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Rugby Advertiser  
Scotland on Sunday  
scotsman.com  
Sheffield Telegraph  
shieldsgazette.com  
Skegness Standard  
Sleaford Standard  
Stornoway Gazette  
stornowaygazette.co.uk  
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sunderlandecho.com  
Sussex Express  
sussexexpress.co.uk  
sussexworld.co.uk  
The Courier (Warwick)  
The Extra (Glasgow South & Eastwood)  
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The Scarborough News  
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The Shields Gazette  
The Southern Reporter  
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The Yorkshire Post  
thescarboroughnews.co.uk  
thesouthernreporter.co.uk  
thestar.co.uk  
Todmorden News  
Ulster Star  
Wakefield Express  
wakefieldexpress.co.uk  
warwickshireworld.com  
West Sussex County Times Series  
West Sussex Gazette  
Wetherby News  
Whitby Gazette  
Wigan Observer  
Wigan Post Weekly  
wiganpost.net  
Worksop Guardian  
worksopguardian.co.uk  
worldofwomenssport.com  
Worthing Herald  
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Asian Image  
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Barking & Dagenham Post  
barkinganddagenhampost.co.uk  
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Barrhead News  
barrheadnews.com  
Barry & District News  
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Basingstoke Gazette  
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Beccles & Bungay Journal  
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Bicester Advertiser  
bicesteradvertiser.net  
Border Counties Advertiser  
Border Telegraph  
bordertelegraph.com  
Borehamwood & Elstree Times  
borehamwoodtimes.co.uk  
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bournemouthecho.co.uk  
Bracknell News  
bracknellnews.co.uk  
Brintree & Witham Times  
brintreeandwithamtimes.co.uk  
Brent & Kilburn Times  
Bridgwater Mercury  
bridgwatermercury.co.uk  
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Bury Times  
burytimes.co.uk  
Cambs Times  
cambstimes.co.uk  
Canvey Echo  
Carrick Herald  
Carrickherald.com  
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centralfifetimes.com  
Chard & Ilminster News  
chardandilminsternews.co.uk  
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This list of IPSO publishers is up to date as of June 2023, in line with the reporting schedule for the Annual Report.



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